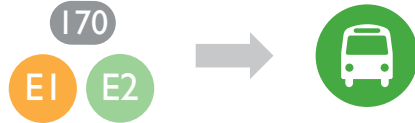


Map Legend

- Bus Stop
- One-Way Service
- Major Transfer Point
- Transfer Point to Seperate Service
- Route Terminus

Avon Haywood Rd at Avon Ave

Note: Some stops are located at other nearby streets. Be sure to locate the bus stop sign and be on the side of the street in the direction you desire to travel.



Routes E1, E2 and 170 connect with the Greyhound station via the bus stop on Tunnel Road.



Route S3 connects with the Asheville Regional Airport.

Contact Us

828-253-5691
iride@ashevillenc.gov
360 W. Haywood St.,
Asheville, NC 28801
www.ridetheart.com

PASSport Program

Ask your employer about the PASSport program, an employer based program that allowsemployees to ride for free.

Employers can become a Best Work Place for commuters by providing employees with an alternative to driving to work at a reduced rate.

For more information, please contact:

(828) 232-4531



Transit Fares

Day Time Fare

Adult	\$1.00
Discount*	\$0.50

11 Ticket Book

Adult	\$9.00
Discount*	\$4.50

Annual Pass

Adult	\$220.00
Discount*	\$110.00

Monthly Pass

Adult	\$20.00
Discount*	\$10.00

Children under 6 ride free

*Discount fares are available to all seniors 65+, individuals with disabilities, Medicare recipients, and elementary, middle, & high school students ages 6-19

Regional Partners

Mountain Mobility: Buncombe County

Phone: (828) 250-6750
www.buncombecounty.org/Governing/Depts/Transportation/Routes.aspx

Apple Country Transit: Henderson County

Phone: (828) 698-8571
http://ww2.hendersoncountync.org/planning/actransit/

Safety

When riding the bus, please sit whenever possible. If you must stand, please hold on to the railing. At the bus stop, please wait behind the curb while the bus is approaching.

When boarding or deboarding please:

Watch your step and do not rush

Use the back door to deboard

Wait for the bus to leave the bus stop before crossing the street

Cross at the intersection

Transfers

After you pay your fare, request a transfer and you will be entitled to unlimited travel for the duration of the transfer.

Transfers are valid for 90 minutes from end of the route, not from the time of boarding. Show the transfer to the driver each time you board the bus until the transfer expires.

Fare Free Zone

Downtown and adjacent areas are Fare Free Zones. For boundaries, see the Fare Free Zone map in the downtown insert.

Pets on Buses

Only service animals which have been trained to assist an individual in living independently are permitted on board.

Smaller domesticated animals (cats & dogs) which can be carried on in pet carrying cages and held in your lap are also allowed.

Tips for Travel

Boarding

While waiting to board the bus, please stand at a stop designated by a sign. ART's first priority is the safety of its passengers and cannot guarantee that all riders at a given location will be picked up.

Deboarding

When you get within a block of your destination (or your destination is the next stop), press a yellow touchpad to signal the driver that you wish to exit. Please stay seated until the bus comes to a complete stop, then exit through the rear doors, if possible, to help speed the loading and unloading of your fellow passengers.

Holidays

Transit services do not operate on the following dates:

New Year's Day
Martin Luther King Day
Good Friday
Memorial Day
Independence Day
Labor Day
Thanksgiving
Christmas day

Bikes on Buses

Bicycle racks are available on all transit vehicles at no extra charge. Loading and unloading your bicycle is easy.

Visit www.ridetheart.com for instructions

Lost Items

Forget something?

Lost items which are recovered can be picked up at the ART offices located at:

360 West Haywood Street
8am - 5pm
Monday through Friday

Inquire about lost items by calling:

(828) 253-5691

Lost items will be kept for 30 days and proper identification should be presented to claim them. ART is not responsible for lost or stolen items.

Pets on Buses

Only service animals which have been trained to assist an individual in living independently are permitted on board.

Smaller domesticated animals (cats & dogs) which can be carried on in pet carrying cages and held in your lap are also allowed.

Security

All our buses may be equipped with a video and audio surveillance system.

Adverse Weather (1/2)

Schedule subject to change due to weather conditions beyond our control. Notices will be provided in advance when possible.

During times of adverse weather, please:

Tune to your local radio and television stations regarding scheduling and operations

Adverse Weather (2/2)

Call Asheville Transit at (828) 253-5691
5am - 5pm

or

Visit our Service and Weather Alerts page on www.ridetheart.com

Accessibility

ART is pleased to provide accessible service on all routes.

All buses are equipped with access to elevators and a reserved area for wheelchairs and scooters. Accessible transit customers are eligible for a discount. (please see fare section)

ParaTransit

This door to door service is for persons with disabilities who can not walk to the closest Asheville Transit bus stop. This service only applies to City of Asheville residents.

Asheville Transit contracts with Mountain Mobility to provide this service.

Please contact Mountain Mobility directly to determine eligibility:

(828) 250-6750 and press ext 5

Smoking | Eating | Drinking

Smoking, eating, and drinking are strictly prohibited on all transit buses.

Please extinguish cigarettes and dispose of or store away all food and beverages before boarding the bus.

